TransplantNet

www.transplantnet.org • admin@transplantnet.org

Agenda

- What is TNet?
- Why Adopt TNet?
- How it Works
- Steps for Implementation
- The Two Goals
- Timeline

What is TNet?

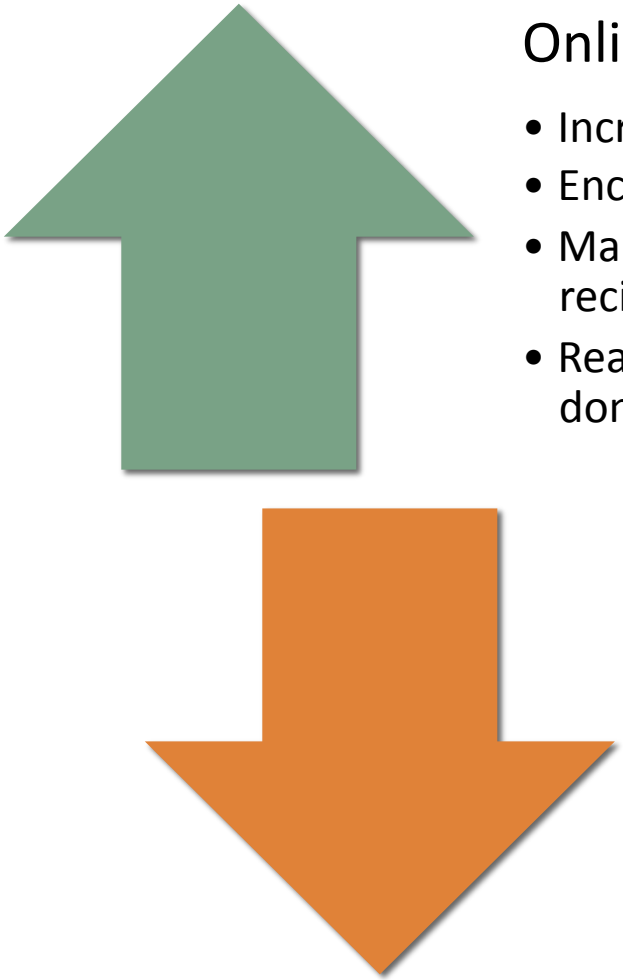
The System

A free online platform providing a streamlined, automated alternative to traditional correspondence between organ transplant recipients and donor families

The Mission

- Provide an easy way for transplant recipients and their donor families to contact each other
- Generate awareness of organ donation
- Inspire visitors to become registered donors and living donors

Why Adopt TNet?



Online System

- Increase awareness
- Encourage organ donation
- Make it easy for transplant recipients to thank donor families
- Reaffirm families' decision to donate

Traditional mail

- Slower process
- Letters get lost or forgotten
- Complicated; instructions not clear

Benefits for OPOs and Transplant Centers

Increased Efficiency

- Letters can be downloaded, edited, sent back, or forwarded with the click of a button
- Program automatically tracks number of letters exchanged

Ensured Security and Confidentiality

- TNet portal forces encrypted connection (SSL)
- TNet administrators create accounts for OPOs & TCs
- Information of users is only available to those who review their letter(s)
- OPOs & TCs may still retain their own policies on the sharing of personal information

Peace of Mind

- **Email notifications** are sent to OPOs and TCs when they receive a new letter
- **Email reminders** are sent to OPOs and TCs if there are letters that have not been processed for two weeks in their inbox
- Environmentally friendly alternative to paper correspondence process

Benefits for Recipients and Donor Families

Clear Instructions for Correspondence

- Can access comprehensive information on sending letters directly on one website
- If needed, users can get their questions answered quickly through TNet Support
- Writing guidelines and letter templates are provided on website and user portal

Ensured Security and Confidentiality

- Users must verify email address before they can log into their account
- Web security best practices on the back-end are employed

Peace of Mind

- Length of correspondence process shortened immensely with online platform from weeks/years to days
- Users receive immediate updates on status of their letters in the forwarding process
- Letters cannot be lost

How it Works

Registration

- Transplant recipient or donor family creates an account in TNet user portal

Writing & Sending Letter

- Users compose their electronic letters
- Writing guidelines and letter template are provided
- Users can choose to publish a public version of their letter on TNet's website

Review & Forwarding

- Coordinators at user's transplant center (TC) or OPO process letters through TNet's platform
- TNet automatically updates users via email on status of their letters

Further Connection

Communication can be carried out afterward if users opt to share personal information

Implementation Steps for OPOs and TCs

Request a TNet account through contact form on website or email administrator directly

Contact form can be found on website or email admin@transplantnet.org

Receive new Coordinator Account with username and temporary password

User must set own password upon first login

Note: transplant centers can set up different accounts for each of its transplant programs

New user is automatically integrated into the system

User is now an option under “Select transplant center” on transplant recipient registration page or “Select OPO” on donor family registration page

New user should designate point person(s) in charge of TNet account

The Two Goals

1. **100%** of donor families receive a letter of thanks

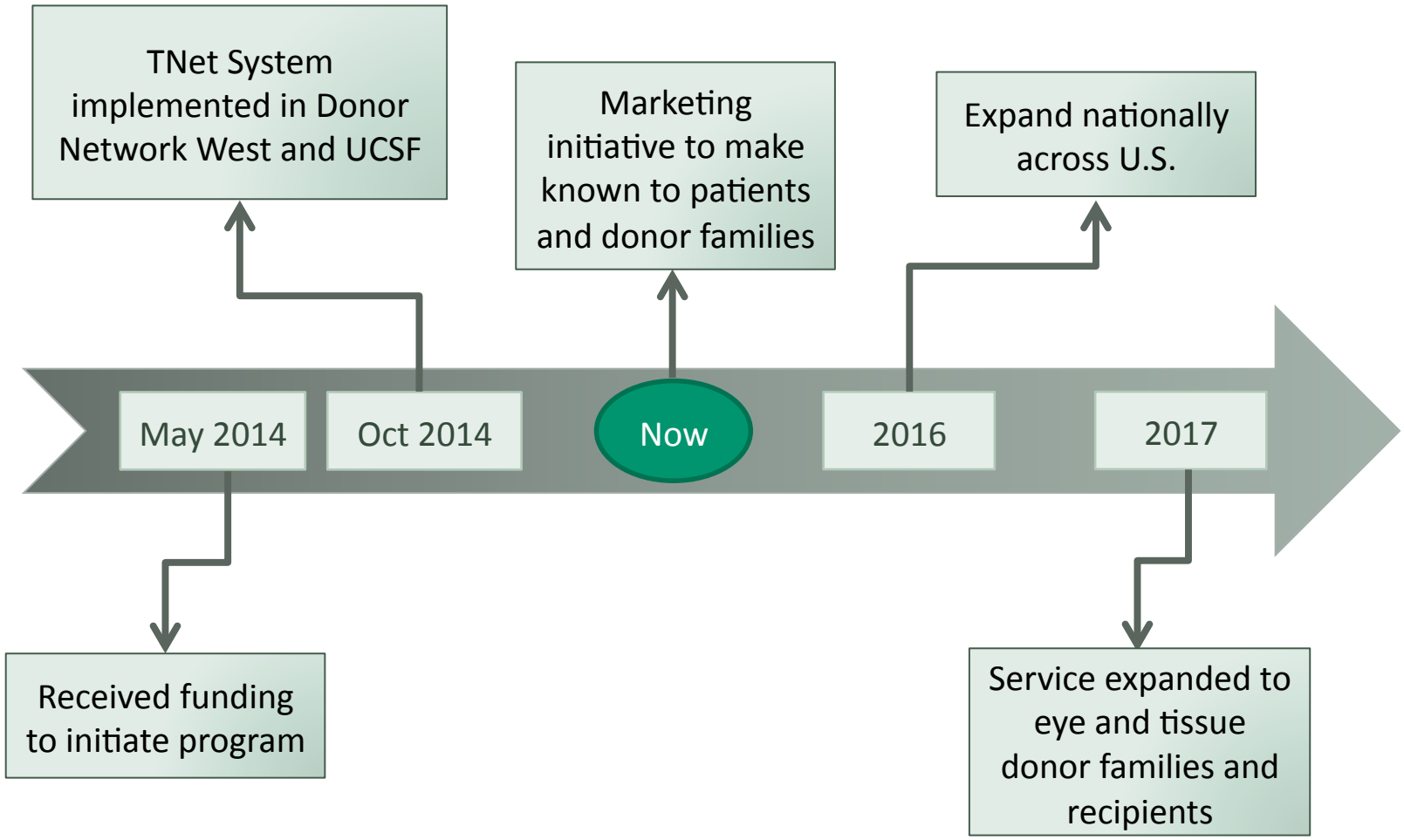
Some letters sent on TNet are published, shared through social media

General public learns about organ donation

People become inspired to become registered organ donors

2. The organ donor shortage is alleviated; lives are saved

Timeline


TNet System implemented in Donor Network West and UCSF
Marketing initiative to make known to patients and donor families
Expand nationally across U.S.
May 2014
Oct 2014
Now
2016
2017
Received funding to initiate program
Service expanded to eye and tissue donor families and recipients

Implement TNet Now!

Email us at admin@transplantnet.org to get started.

Thank You